

Managing Bill-To Discrepancies (EDI) (Orphan Invoices)

Two grids that MUST be looked at every day:

- Manage Bill-To Discrepancies (EDI) (Orphan Invoices)
- [Manage Rate Exceptions](#)

The **Manage Bill-To Discrepancies (EDI)** page displays all invoices that Kuebix cannot match to a shipment. A shipment only matches up with an invoice if the PRO and BOL numbers on both the invoice and shipment are an exact match. The purpose of this page is to allow the user to match these orphan invoices to a shipment manually. Invoices and shipments need to be linked to each other through this page.

1. Click the **checkbox** for the invoice for which you would like to find a matching shipment.
2. Click the **Green Arrow** icon to search for shipments that may be a match to the invoice.

3. If the Kuebix system finds shipments that may be a match, they will be listed in the **Potential Shipment Matches** section.
4. Shipments are matched to an invoice by searching for PRO, BOL Number, Origin & Destination.
 - Common reasons an invoice may not match a shipment automatically: PRO number is different, destination/origin state varies, or BOL # varies.
 - If a shipment is not created in Kuebix, then the invoice will not match up to any shipments.
5. Once you find the shipment that is a match to the invoice, you can click **Assign** and the shipment will then move to either the **Approve Carrier Invoices** page or the **Manage Rate Exceptions** page. This will be determined by whether the invoice matches the quoted amount.

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Invoice Status Assignment

Invoice Status Information

PRO #	PO #	Client BOL #	Amount Due	Carrier	Bill To Company	Origin Company	Dest. Company	Origin Address	Origin State	Dest. Address	Dest. State
1676929658		KBX-1847007825	\$3,000.00	ABC Transport	Test		Ozark Automotive-sea	5850 E North Belt Rd	NV	1602 Industrial Park Way	WA

Potential Shipment Matches

	BOL #	PRO #	PO #	Client BOL #	Amount Due	Carrier	Bill To Company	Origin Company	Dest Company	Origin Address	Origin State	Dest. Address	Dest. State
☒	KBX-18470078-25	507881783			\$3,000.00	ABC Transport	Test		OZARK AUTOMOTIVE - SEA	5850 E. North Belt Road	NV	1602 INDUSTRIAL PARK WAY	WA
☐	KBX-18488776-25	1677885458			\$2,760.00	ABC Transport	Test		OZARK AUTOMOTIVE - SEA	5850 E. North Belt Road	NV	1602 INDUSTRIAL PARK WAY	WA
☐	KBX-18514591-25	1679210283			\$2,750.00	ABC Transport	Test		OZARK AUTOMOTIVE - SEA	5850 E. North Belt Road	NV	1602 INDUSTRIAL PARK WAY	WA

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If the first shipment is auto-selected, then this shipment matches BOL# OR PRO #, but does not match carrier OR origin state OR destination state.
 If no shipment is auto-selected, then these shipments do not match BOL# OR PRO #, but match carrier AND origin state AND destination state.

No shipment was found by PRO#. Status BOL# matched one shipment, but failed validation of PRO#. No awarded rate quote was found by BOL#.

To assign, select one shipment from the list above, or enter a shipment BOL#:

Assign

Delete Status

Cancel

6. If you cannot find a matching shipment for an invoice:
- You can delete the invoice if you do not want to have the record in Kuebix.
 - (Or) You can create a shipment record for this invoice by clicking the **Paper** icon.
- This will create a shipment and an AP record so that the invoice and shipment can be approved even though the shipment was not created in Kuebix. After you create the shipment, the shipment will get approved and move to the **Create Carrier Remittances** page.

https://help.kuebix.com/wp-content/uploads/2022/01/Invoice-Audit_Manage-Bill-To-Discrepancies.mp4