# Purchase Orders Schedule & Shipment Schedule

In the carrier portal, to add and schedule purchase orders for pickups and deliveries using the **Purchase Orders Schedule** tool, or **Shipment Schedule** tool, follow along with this video or the steps below. Purchase Orders Schedule is where carriers can add their customer's purchase orders, then schedule dock appointments for pickups and deliveries.

To schedule a pickup or delivery for a specific PO, go to the **Purchase Orders Schedule** page in the carrier portal.

*If applicable*, select the **Appointment Type**: Delivery or Pickup (1).

If not applicable, just put the PO number in the **Search PO** field (2), and click **+Add PO** (3).



If you are picking up or delivering multiple POs at the same time, repeat the process until all of the POs are showing in the **PO Summary Details**.

Next, enter the name of the carrier that will be picking up the freight in the **Carrier** or **Broker** field.

To select an alternative date, other than Original Requested Arrival Date, enter it in the **Preferred Date** field. This will allow you to view time slots on the requested date.

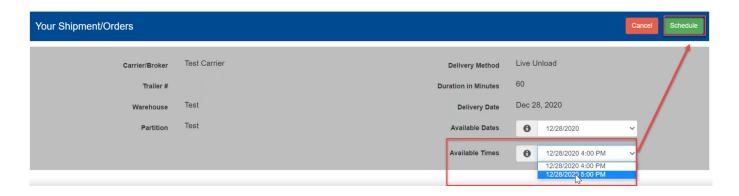
We recommend that you do not change the Total Skids or Total Weight here. If any of this information needs to be changed, please contact the customer directly.

The Carrier PRO and Trailer # can be entered, but they are optional. Once all of

information has been entered, click Get Times in the top right corner.



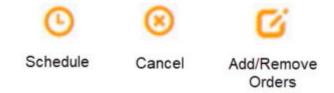
A list of **Available Times** will appear in the dropdown at the bottom of the page. Select your preferred time and click **Schedule**.



A Special Request is triggered when there are no available appointment slots to accommodate a trailer at a warehouse on a given date. You must fill out the fields in the special request window, including the Requested Date, Requested Time, and Request Reason. Once the required information has been added, click Submit Request.

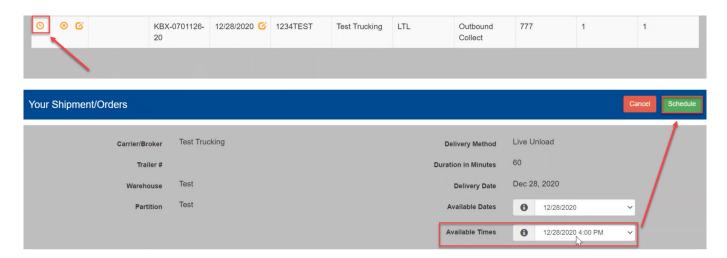
The request will be sent to the customer and they will either approve or deny it based on their availability.

## **Shipment Schedule**



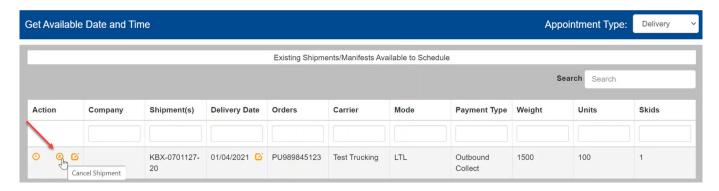
#### 1. Schedule

The Shipment Schedule page contains the shipments that are booked but have not been scheduled for pickup or delivery. You can **schedule the shipment** by clicking the **Clock** icon to get available times. As in the PO Schedule window, a list of **Available Times** will appear in the dropdown at the bottom of the page. Select your preferred time and click **Schedule**.



#### 2. Cancel

To **cancel a shipment**, click the **Cancel** icon next to the shipment. Select the reason for cancellation in the popup window and Confirm Cancellation.

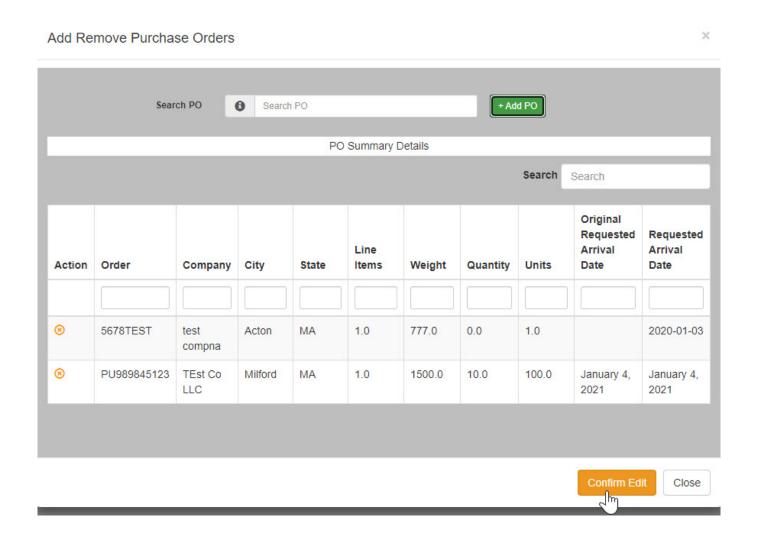


### 3. Add/Remove Purchase Orders

To **add a purchase order** to a shipment, click on the **Add/Remove Orders** icon under Actions. In the popup, search for the PO you would like to add and click **+Add PO**. Then, click the **+** next to the PO you are adding. Finally, click **Confirm Edit** to finalize adding the PO.

To remove a purchase order from a shipment, click on the Add/Remove Orders

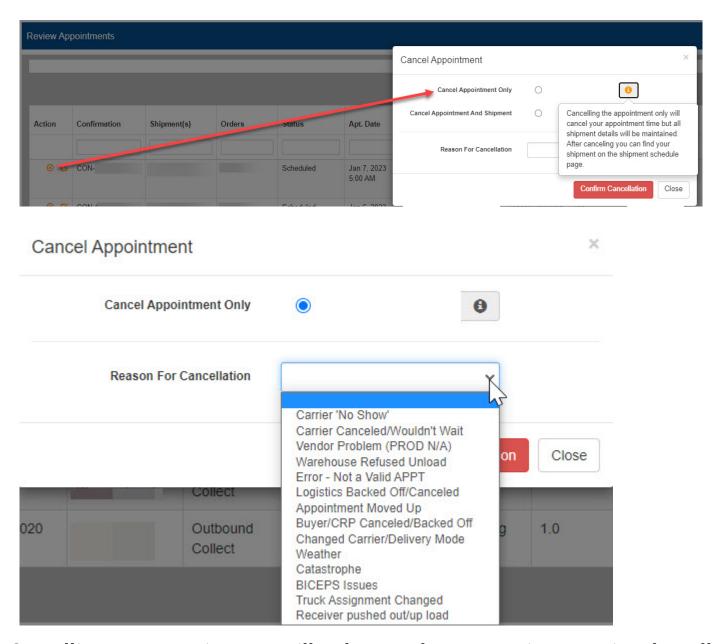
icon under Actions. In the popup, click the Remove Order icon  $(\mathbf{x})$  next to PO you want to remove and **Confirm Edit**.



## **Review Pending and History**

All booked and scheduled shipments will move to the **Review Pending and History** page. On this page, you can monitor upcoming appointments, add POs, or cancel appointments. These can all done as they are in the Shipment Schedule screen, as described above.

To cancel an appointment, click the **Cancel Shipment** icon  $(\mathbf{x})$ . This will allow you to schedule a new pickup later without completely cancelling the shipment. In the popup, select a reason for cancellation, and **Confirm Cancellation**.



Cancelling your appointment will only cancel your appointment time but all shipment details will be maintained. After cancelling, you can find your shipment back on the Shipment Schedule page.

To adjust the pickup date after a shipment has been scheduled, cancel the current appointment using the above instructions, and then adjust the pickup date on the Shipment Schedule page.



